

Theme 1: BA Role and Mindset

- The BA Role
- The BA Mindset
- The BA Worldwide and the BABOK
- Types of BAs and Context

Theme 2: The BA Process

- The BA Process
- Project Approach (Agile or Waterfall)
- Types of Projects and Process Adaptions

Theme 3: BA Deliverables

- The Deliverables
- Product Vision and Product vs. Project
- Scope
- User Stories, Backlogs, and Agile Artifacts
- Business Analysis and Requirements Planning
- Requirements Document (BRD)
- Traceability Matrix
- Test Planning
- Visual Models
- User Impact and Change Management

Theme 4: Key Business Analysis Concepts

- Requirements, Design, Implementation - Know the Difference
- User Action + Solution Response = Success in Requirements
- Mushy Words
- Process and Workflow
- Business Rules, Policies, Automated Decisions, and Logic
- Data Flow
- Data Relationships
- Glossary and Data Dictionary
- State Transition - Changes
- Non-Functional Requirements

Theme 5: Technical Concepts for Business Analysis

- What is a "Tech Stack"?
- Integrations and Interfaces
- Databases, Datawarehousing, and Business Intelligence
- Configuration
- SDLC Environments (Dev, Test, etc...)
- Artificial Intelligence and Machine Learning
- Cyber Security
- Data Analytics

Theme 6: Pre-Built (SaaS, Cloud, Vendor) vs. Customer Build Software

- Overview of Vendor Software
- It's a Different Process
- Working with Vendors
- BA Role on These Projects/Teams
- Requirements Differences

Theme 7: Questioning Skills = BA Magic

- Why BAs Asking Good Questions in Magical
- How To Ask Good Questions
- Questions for Leaders and Sponsors
- Questions for Users and Subject Matter Experts (SMEs)
- Questions for Project Managers, Product Owners, and Scrum Masters
- Questions for Tech Leads, Engineers, Programmers and Developers
- Practice

Theme 8: Listening Skills

- Types of Listening You Will Need To Use
- Listening for Requirements

Theme 9: Case Study and Practice

- The Set Up
- Practice on a Case Study



With these basic mindset and thinking patterns taught in the Ultimate BA Master Class, you are ready to fully embrace Agile Business Analysis! Our full suite of **Agile BA courses** are found on BA-Cube with your membership!

Agile BA Courses & More

- User Story Basics
- Acceptance Criteria
- User Story Splitting
- User Story Mapping
- Product Vision and Roadmapping
- Facilitating Engaging Meetings
- Visual Modeling

