Cohort LEADING, INFLUENCING & EMOTIONAL INTELLIGENCE FICA Endorsed Education Provider

Kick-Off Receive 20 IIBA PDUs/CDUs for full participation Topic 1 Self-Awareness For Positive Impact Building self-awareness on your own strengths and weaknesses On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert **Topic 2 Knowing What Others Care About** Mastering the different active listening levels to continue growth On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert **Topic 3** Multidimensional Messaging & Collation Building & Transparency Planning your interactions for maximum influence and having the right conversations On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert **Topic 4** Serving Up Decisions • Facilitating decisions from a balanced perspective and influencing without authority On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert **Topic 5** Your Relationship with Business Leaders/Stakeholders Improving and contributing to positive relationships with key people On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert **Balancing Consensus with Action, Set Expectations & Confirm Agreements** Topic 6 Setting expectations and getting a group to consensus through high velocity decision making On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert **Topic 7 My Journey** Bringing your personality, passions, and values into your leadership style On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert **Topic 8 Burnout Prevention** Avoiding burnout by understanding triggers, symptoms and recovery On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert



