

Kick-Off

Receive 20 IIBA PDUs/CDUs for full participation

Topic 1

Scope/Context Modeling

- Helping everyone come together with a shared understanding of what the solution is about and the scope
- On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert

Topic 2

Process Models

- Using process models to generate powerful analysis and find gaps
- On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert

Topic 3

Decision Tables and Modeling

- Creating clarity in requirements with rules, logic and automated decisions
- On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert

Topic 4

User Story Mapping

- Helping teams see the details as part of a bigger picture by knowing how and when to use a user story map
- On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert

Topic 5

Customer Journey Mapping

- Mapping out the customer/user journey, and seeing the bigger context of the solution within a larger user goal
- On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert

Topic 6

Data Flow Diagrams

- Seeing how data flows from initial input through various system and human touch-points and data transformations
- On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert

Topic 7

State Diagrams

- Defining and analyzing at what actions trigger a state change and what are all of the state changes
- On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert

Topic 8

Sequence Diagrams

- Seeing the sequence of human and system events/actions in context to one another
- On-Demand coursework, community accountability, live calls with practice work, Q/A sessions, and feedback from an expert

